

EXHIBIT S Service Provider Qualifications (PSH I and PSH II)

(Note that Building Futures and Alameda Point Collaborative is expected to be a special limited partner in the tax credit partnership, with .001% ownership.)

Qualifications

Building Futures has provided services to families in crisis since 1988. Its mission is to help women and children in crisis become safely and supportively housed, free from homelessness and domestic violence. For over 34 years Building Futures (BF) has provided services to reduce homelessness and domestic violence in Alameda County. Throughout its existence, it has provided general homelessness services to individuals and families, with specialization in serving women with children, single women and those who are survivors of domestic violence (DV). From its founding in 1986 as a winter shelter in a San Leandro church, Building Futures has evolved into a housing first, trauma-informed agency to help families and individuals find stable shelter and then rebuild their lives. In addition to three emergency shelters and supportive permanent housing, services include street outreach teams; two winter shelters for men and women; a 24-hour, toll-free domestic violence crisis line; two housing resource centers providing housing navigation, referrals, and rental assistance; and many strong partnerships that help high-need individuals and families become sheltered and stay housed with supportive services.

Related Experience

In FY 2020-21, BF served 5,249 people, including 337 in shelters, 729 through non-shelter programs, and handled 4,183 calls received on the domestic violence crisis line or Coordinated Entry Services contacts. The emergency shelters housed 124 children under 18, 37% of the residents.

Building Futures has extensive experience providing supportive housing programs.

Property List:

Bessie Coleman Court is a 52-unit apartment complex at Alameda Point. BF provides permanent supportive housing for approximately 70 formerly homeless households, who have experienced domestic violence and have a physical or mental disability. Every BCC resident has a case manager and access to a range of services including support groups, community gatherings, clothing and household items, support groups and life skills training. Additional services are available at nearby Alameda Point Collaborative Multi-Service Center.

Welcome Home San Leandro is a partnership with Alameda County's Housing and Community Development department and the City of San Leandro, provides rent and supportive services for 25 San Leandro residents who have experienced homelessness for at least a year – or repeatedly- while struggling with a disabling condition such as a serious mental illness, substance use disorder, or physical disability.

Redwood Hills Townhomes is a partnership with Satellite Affordable Housing Associates (SAHA), and opened in East Oakland in 2019. SAHA selected BF as one of the contract agencies that provides supportive services to residents.

Alameda County Health Care Services Agency (HCSA) contracted with BF last year to provide housing navigation and tenancy sustaining services for homeless and formerly homeless individuals living in HSCA-designated permanent supportive or rapid rehousing units, and administer one-time client move-in funds for consumers transitioning to affordable housing.

The City of Oakland Path Re-housing Initiative (OPRI) serves formerly homeless families who have been in Oakland's Permanent And Transitional Housing (PATH) program for at least a year and now need assistance to attain full independent housing stability. BF is assisting up to 40 families through "step-down" services, i.e. lighter touch case management services (check-ins by phone or face to face as needed) that assist them with maintaining benefits and increasing income, accessing job training or educational programs, job search support, money management, and ongoing mental health support.

Services Description

Building Futures will be the primary provider of resident services including a Resident Services Coordinator, case managers, clinical supervision, and overall site manager. Staff will be stationed on-site to provide day-to-day services for all Residents. Building Futures will facilitate third party specialized services including economic empowerment specialists from the Alameda Point Collaborative and a nurse and mental health specialist.

Building Futures staff will assist with benefits advocacy, including assistance with obtaining identification and documentation for Supplemental Security Income eligibility and supporting the SSI application process. Scope includes identifying and securing available resources to assist with subsidizing rent if needed.

Supportive services will be provided at no cost to residents.

All units at North Housing PSH I and PSH II will serve Chronically Homeless adults. This includes persons with co-occurring mental and physical disabilities and/or co-occurring mental and substance use disorders. The target population may have: mental and/or physical health limitations; active or history of substance use; or co-occurring disorders. For tenants who are coming from homelessness, the transition to housing may be challenging. The services team will support the target population by assisting the tenants in understanding their tenant rights and responsibilities and provide crisis intervention as needed. All services are voluntary and will include individual support as well as group activities. The services menu will include a full range of services depending on the needs of the residents these services could include case management, counseling, job training and placement; substance abuse counseling and support groups; domestic violence support groups; youth afternoon and evening activities and tutoring; computer training; individual, couple and family counseling; housing information and referral; household

donations and emergency food, and other services necessary to meet the needs of homeless families and individuals in the City of Alameda. The roles of the Resident Service Coordinator and Case Managers are described below.

Resident Services Coordinator

The Resident Services Coordinator (RSC) focuses on:

- 1) individual service coordination, with the goal of connecting tenants to services available in the community
- 2) organizing on-site community building activities

The RSC assesses and connects residents with a wide range of services depending upon the household's concerns and goals. The RSC will provide residents with information and referral support, assessment and service plan development, tenant leadership development, lease counseling, life skills counseling/training, accessing primary and behavioral health services, employment skills development, benefit navigation, food assistance, and other needs that may be barriers to housing retention. The RSC coordinates community building activities that facilitate support systems and authentic connections among residents. Sample activities include but are not limited to: neighborhood safety watch walks, choirs, arts and crafts, resident art galleries, game night, movie night, computer classes, ESL, dancing and meditation, gardening, cooking, and political organizing. Activity programming will vary based on the needs and desires of the residents of North Housing PSH I and will be planned in conjunction with Property Management.

Case Management

Building Futures will provide free intensive case management services for residents in special needs units at North Housing PSH I. Services will include assessment, safety planning, domestic violence support groups, psycho-educational workshops, trauma-informed care, employment skill development, child care resources, and more depending on household needs. Behavioral health services will be provided by an appropriately licensed organization and/or individual.

Case management is the foundation for helping BF residents recover from homelessness and trauma and regain stable housing, has been a part of BF programs for 30 years. It is client-led, low threshold, voluntary, trauma informed and harm reduction-based. Case managers meet with residents at least once a week, or as many times a week as they need.

The case plan developed by each resident and her case manager addresses health, safety, and related issues e.g. access to health care, referrals to mental health or substance use services, assistance with getting a temporary restraining order for domestic violence, or advocacy around an open Child Protective Services case. The plan also addresses goals such as finding employment, accessing drug and alcohol abuse programs, etc. While the resident works with the case manager, life skills groups at the

shelter address subjects such as how to be a good tenant, conflict resolution, budgeting, healthy relationships, parenting skills, and how to maintain an apartment. When residents transition out of a BF shelter into permanent housing, the case manager provides a “warm hand off” to other service providers or another BF team to continue the family’s progress toward maintaining safe housing and rebuilding their lives and their well-being.

Service and Activities Space

North Housing PSH I and PSH II will include a community room, outdoor patio, a services space with private counseling rooms, laundry and parking for both bicycles and cars. The community lounge hosts community activities and services and can accommodate small or large group meetings and workshops, and social activities such as coffee hour, crafts, homework help, book club, computer classes, etc. The central interior courtyard provides outdoor space for programming, social gatherings and celebrations. Garden beds will provide fully accessible gardening opportunities and support nutrition programs.

Technology Plan

All of the units at North Housing PSH I and PSH II will support high-speed DSL internet access. Residents will be able to connect their own devices to public Wi-Fi in the common room anytime.

The Resident Service Coordinator will coordinate with community organizations and volunteers to provide bi-lingual computer assistance for residents, depending on the language needs.

Drop-in classes will assist with basic orientation to computer use, such as email, online safety, computer care and search engines. Volunteers may help with other activities of interest to the residents, such as cover letter and resume writing, researching health and medical conditions, and using Skype to communicate with family internationally.

Training

Training will be provided per best practice recommendations and based on need. The training schedule will be determined at least six months prior to lease up. Topics for training include but are not limited to:

1. Community Support Services Overview
2. Care Coordination and Care Transitions within Community Supports
3. Community Resources and Referrals
4. Special Populations
5. Social Determinants of Health
6. Motivational Interviewing
7. Trauma-Informed Care
8. Health Literacy Assessment

Training the Case Manager in case conferencing approaches, policies, and procedures will be prioritized prior to lease up. The LSP hosts monthly case conferencing meetings focused on the most vulnerable individuals and families in the Coordinated Entry System.

The Case Manager will attend case conferencing meetings when there is a vacancy in one of the Supported Housing units.

Staff members will receive training, plus ongoing coaching, and professional skill-building, to best support residents' success in retaining their housing. Trainings will include such topics as how to teach basic life skills, how to address common challenges clients face when newly-housed, harm reduction principles and practices, eviction prevention strategies, and the property manager's policies around reasonable accommodations and evictions.

Creating a Culture of Safety

Building Futures recognize that resident security is an essential part of maintaining a safe and stable community. It is anticipated that security needs will be met through the use of standard bolt locks, an electronic key fob security system, camera surveillance system, and adequate site lighting. Entrance and exit doors lock automatically, and the common spaces such as the community room are open for use by residents on a schedule. Areas with sensitive materials such as tenant files are strictly controlled and kept behind appropriate security. Staff lock all offices when during non-business hours. Community managers live on-site to better assist with 24-hour safety and security.

References

Jeannette Rodriguez, MPA
Housing Services Director
Office of Homeless Care and Coordination
Alameda County Health Care Services Agency
1000 San Leandro Blvd #300
San Leandro, CA 94577
Tel: (510) 634-0471
E-mail: jerodriguez@acgov.org
Website: homelessness.acgov.org



Empowerment. Impact. Community. One STEP at a time.

LifeSTEPS Organizational Resume

Life Skills Training and Educational Programs, Inc. (LifeSTEPS), a California 501c3, is the largest provider of social and supportive services to residents of affordable housing in California. Formed in 1996, LifeSTEPS is a statewide organization serving over 100,000 residents living in over 36,800 units of family, senior and SRO, low-income and supportive housing.

LifeSTEPS employs over 280 individuals throughout California. Our standard hours of operation are Monday through Friday from 8am until 5pm. We have systems in place to respond to resident emergencies should those occur outside of normal operating hours, including a 24/7 dedicated telephone number for immediate response for our special needs residents.

LifeSTEPS does not have any conditions such as bankruptcy, pending litigation, planned office closures, impending mergers or organizational conflicts of interest that may affect this proposer's ability to perform contractually.

LifeSTEPS maintains offices in the following locations:

Los Angeles County –
520 S. Sepulveda Blvd., Suite 306, Los Angeles, CA 90025

Orange County –
14131 Yorba Street, Tustin, CA 92780

Sacramento County –
3247 Ramos Circle, Sacramento, CA 95827

Santa Clara County –
1984 The Alameda, San Jose, CA 95113

Our organization's leaders started their careers working with homeless families and individuals. Our Executive Director, Beth Southorn, was the Program and Training Director of Shelter Network's homeless shelters in San Mateo County. She began her career working at a homeless shelter in New Jersey and has kept a hand in the world of homelessness prevention and housing her entire career. Our Board President, Craig Gillett, ran an eviction prevention and transitional housing program for homeless families for three years while earning his Master's Degree in Clinical Psychology. He too has been involved in housing and homelessness prevention since 1992.

The whole thrust of LifeSTEPS' activities is the result of these formative experiences in working with homeless populations. Our most ardent desire is to prevent the many layered harms of homelessness. LifeSTEPS has been providing its full array of social services to residents of

affordable and supportive housing for over twenty years. From the beginning, LifeSTEPS has provided social services, with service coordination and case management at its core, to all of its residents: family, senior, children, and special needs. We value the bond of trust between service provider and resident, a human relationship of care, with professional boundaries, that often means the difference between housing success and failure. We also strive to make sure that our service providers are culturally competent and appropriate for the needs of each of our resident communities.

LifeSTEPS provides a comprehensive set of social and supportive services that includes case management (general, specialized, clinical and intensive case management services), service coordination, after school programs for children, aging-in-place services for seniors, financial literacy, employment skills, mediation services, health and wellness activities, crisis intervention, individualized and group life skills education and services, green living, food distribution programs, mental health referrals, community activities, fund raising, and eviction prevention through our Client Assistance Safety Net program. LifeSTEPS regularly provides a variety of specialized services for particular housing agencies, including CTCAC, CDLAC, AHP, HCD, HUD, and many cities and counties across the state, including Los Angeles, Sacramento and Santa Clara Counties. In 2012, the California Housing Consortium recognized LifeSTEPS as Non-Profit of the Year for its leadership in resident services. Please visit our website at www.lifestepsusa.org for additional background information.

LifeSTEPS began as a service provider to residents of affordable housing. For the last decade or so, however, LifeSTEPS has moved into a wider array of services, including supportive services for mentally ill and formerly homeless individuals and families, HUD housing, Section 8, PBV, VASH, SRO, and MHSA projects. We currently provide resident services to 2,209 units of Santa Clara County HUD housing and 4,549 units of Sacramento Housing Redevelopment Agency housing. The Los Angeles County Department of Health Services, Los Angeles County Office of Diversion and Reentry, Los Angeles County Department of Mental Health, and the Alameda County Department of Behavioral Health Services have designated LifeSTEPS an approved provider of Intensive Case Management Services for homeless and special needs housing communities. We are the lead service agency with DHS for 252 formerly homeless, mentally ill and disabled individuals living in Los Angeles. We are providing Shelter Plus Care case management service to 18 residents and supportive services to another 90 formerly homeless residents for the Sacramento Housing and Redevelopment Agency, County of Alameda Behavioral Health Department, and other project-based sites in Monterey and Alameda counties. In addition, LifeSTEPS serves Section 8 recipients at virtually all its communities, some of which are project-based Section 8 properties. We are the lead service provider at four one-hundred percent special needs projects in the Inland Empire, Los Angeles and Sacramento areas. Lastly, all of our social workers regularly deal with the same issues in affordable housing that afflict the chronically homeless: mental disorders, physical disabilities, histories of physical abuse, substance abuse, insufficient education, and a lack of life skills. We have the history, depth, knowledge, skills, and strength as an organization to work effectively and efficiently with a wide range of resident needs and within the full spectrum of affordable and supportive housing.

LifeSTEPS makes collaboration with property owners and property management companies a high priority. LifeSTEPS currently partners with over 72 developer/owners, 39 property management companies and 56 managing general partners. Over the years we have developed procedures and policies that ensure a collaborative and complimentary effort with property managers, thereby avoiding resident splitting and turf battles. This cannot be overemphasized: a positive relationship between property management and social services is crucial to the power and impact of resident services. We routinely schedule ongoing meetings with our partners to ensure the highest quality of services to our residents. In addition, we provide bi-monthly written reports to our partners detailing our activities and outcomes. Because accurate reporting and documentation are key components of meeting service requirements, LifeSTEPS has developed a proprietary web-based data collection system for all of our resident services. We also have a wide range of ways to measure the outcomes from the services we provide.

LifeSTEPS provides staff members with regularly scheduled, high quality training. Our Director of Operations provides weekly training sessions to our Regional Supervisors. Our Regional Supervisors in turn train all their on-site staff members by providing weekly training sessions by telephone and in-person trainings every two months. In addition, we have ongoing training through our LifeSTEPS Training Academy. Our proprietary curricula, forms, and additional training materials are available via our employee only website.

Key Employees

Craig A. Gillett - President of the Board, Founder

Craig is an attorney, educator and licensed Marriage and Family Therapist living in Los Angeles. He has been involved with non-profit agencies since 1992, with a focus on homelessness, affordable housing for families and seniors, and mental health issues. At Antioch University Los Angeles, Craig was a core faculty member and the Director of Clinical Training in the Master's Degree Program in Clinical Psychology. Currently, Craig is a faculty member at the Southern California Institute for Bioenergetic Analysis. Craig also maintains a small private psychotherapy practice in Los Angeles. Craig's contributions to LifeSTEPS include the insistence on high quality service providers and case management services for every resident. Craig states, "we know from experience the crucial role that case management plays in stabilizing housing. We value the bond of trust between service provider and resident, a human relationship of care with professional boundaries that often makes the difference between housing success and failure."

Beth Southorn, M.A. - Executive Director

Beth has been working in the Social Service field since 1991. She has had experience with the mental health population, the aging, the homeless, the incarcerated, individuals in drug and alcohol recovery, domestic violence, and welfare recipients. Her experience in diversity, leadership, and program development has allowed her to form national models of success with vocational rehabilitation and affordable housing service programs. Beth earned her Master's degree in Counseling Psychology from the University of Notre Dame de Namur, and a Bachelor's degree in Psychology from San Francisco State University. Beth continues to enhance and improve the successful model of resident

empowerment she created and implemented for various affordable housing communities throughout Northern California.

Beth joined LifeSTEPS in 2001 as a Regional Director of Social Services leading Northern California. Beth has spearheaded the agency's efforts in creating a successful model for delivering social services to affordable apartment communities. Under Beth's leadership, LifeSTEPS now offers comprehensive social services to residents at over 380 affordable housing communities throughout the state of California, serving over 36,800 homes and approximately 100,000 individuals.

Bruce Kuban, M.S.M.F.T.

Bruce has the primary responsibility of providing quality assurance, compliance and oversight to several special projects contracted by LifeSTEPS to provide social and supportive services to residents living in affordable permanent housing. Two such projects include the Family Self Sufficiency program with the Santa Clara County Housing Authority and supervision of intensive case management services provided to formerly homeless residents now in permanent supportive housing provided through the Los Angeles County Department of Health Services, Housing for Health division. With over 30 years of experience in the field of Social Services, Bruce has worked as a case manager to clients receiving subsidized child care, a Family Resource Center Project Manager and 10 years as a middle school counselor. He received his Master's Degree in Marriage, Family and Child Counseling from Sacramento State University. While now working in an administrative capacity Bruce admits to always having a soft spot in his heart for direct services and face to face to contact with clients so his frequent site visits and opportunities to meet with residents is the continuing fuel that drives his passion to work in the field of service coordination.

Ann Elias, MBA

Ann Elias, Director of Community and Resident Services, is a strategic leader with over 25 years of experience in non-profit organizations. She is currently responsible for affordable housing resident services operations at LifeSTEPS, overseeing a team of 180 staff serving over 100,000 residents throughout the state of California.

A dedicated educator, she has created and delivered workshops, presentations and programs to optimize human performance and leverage world-class outcomes. Throughout her career she has directed organizational effectiveness initiatives, including talent management, training and development, workforce engagement, diversity and inclusion, performance development, succession planning and is passionate about building interdependent teams to deliver outstanding results.

She has an MBA in Marketing from Webster University and holds certifications as a master trainer, strengths coach and change management professional. Ann has directed collaborative initiatives with diverse key stakeholders to deepen culture and develop talent across large and complex organizations.



Life Skills Training and Educational Programs, Inc. – LifeSTEPS Resume of Supportive Services Experience

(sort by County)

Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
Alameda County			
Scattered Site Intensive Case Management Services: Alameda County Health Care Services Agency (HCSA) Services: 12/2021 to Present	<ul style="list-style-type: none"> ▪ Frequent Users of Health and Mental Health Services ▪ Homeless Seniors, Individuals, and Families ▪ Chronically Homeless ▪ Chronically Homeless Individuals or Families with a Serious Mental Disorder and/or Emotional Disturbance 	<u>Agency:</u> Alameda County Health Care Services Agency (HCSA) <u>Role:</u> Intensive Case Management <u>Clients:</u> 50 slots	Full supportive services intensive case management to HCSA residents. Case management and ISPs, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, and mediation. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
HUD project based and tax credit housing, Housing Authority of the City of Alameda – 10 Communities, 673 Units Alameda County Services: 06/2016 to Present	<ul style="list-style-type: none"> ▪ Homeless Individuals and Families with Mental Illness ▪ Frequent Users of Health and Mental Health Services ▪ Homeless Seniors, Individuals, Families ▪ Chronically Homeless ▪ Homeless Veterans ▪ At-Risk of Homelessness. 	<u>Agency:</u> Housing Authority of the City of Alameda <u>Role:</u> Lead Service Provider Resident Service Coordination Case Management <u>Units:</u> 391 Family Affordable 282 Senior Affordable 5 Homeless Veteran VASH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, employment and educational services linkages to veteran services and resources, mainstream resources, health care, dental care, substance abuse, and mental health services.
Brookfield Place 555 98th Ave., Oakland, CA Alameda County Services: 06/2009 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Alameda County Health Care Services Agency (HCSA) <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 58 Family Affordable 5 PSH	Full supportive services intensive case management to MHSA HCSA residents. Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Chestnut Square Family Housing, 1665 Chestnut Street,	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their 	<u>Agency:</u> Mid-Pen <u>Role:</u> Intensive Case Management <u>Units:</u> 12 PSH	Full supportive services intensive case management to MHSA residents. Case management and ISPs, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication



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Livermore, CA Alameda County Services: 10/2020 to Present	Families, who are Homeless or At Risk of Homelessness		management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Chestnut Square Senior Housing, 1651 Chestnut Street, Livermore, CA Alameda County Services: 06/2019 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Mid-Pen <u>Role:</u> Intensive Case Management <u>Units:</u> 5 PSH	Full supportive services intensive case management to MHSA residents. Case management and ISPs, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Everett Commons 2437 Eagle Avenue, Alameda, CA Alameda County Services: 6/2018 to Present	<ul style="list-style-type: none"> ▪ Homeless Veterans VASH 	<u>Agency:</u> Housing Authority of the City of Alameda <u>Role:</u> Lead Service Provider Resident Service Coordination Case Management <u>Units:</u> 22 Family Affordable 5 Homeless Veteran VASH	Supportive services to VASH residents. Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to VA, mainstream resources, health care, dental care, substance abuse, and mental health services.
Foon Lok West, 311 9th Avenue, Oakland, CA Alameda County Services: 05/2022 to Present	<ul style="list-style-type: none"> ▪ Chronically Homeless Individuals or Families with a Serious Mental Disorder and/or Emotional Disturbance 	<u>Agency:</u> Alameda County Health Care Services Agency (HCSA) <u>Role:</u> Intensive Case Management <u>Units:</u> 26 PSH	Full supportive services intensive case management to NPLH HCSA residents. Case management and ISPs, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, attendant care, adult date care, substance abuse and linkages to mainstream resources.



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MacArthur Apartments 9800 MacArthur Blvd., Oakland, CA Alameda County Services: 12/2013 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Alameda County Health Care Services Agency (HCSA) <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 32 Family Affordable 7 PSH	Full supportive services intensive case management to MHSA HCSA residents. Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Los Angeles County			
Scattered Site Intensive Case Management Services: LA County Housing for Health Services: 06/2019 to Present	<ul style="list-style-type: none"> ▪ Homeless Individuals or Families with a Serious Mental Disorder and/or Emotional Disturbance ▪ Frequent Users of Health and Mental Health Services ▪ Homeless Seniors, Individuals, Families ▪ Chronically Homeless ▪ Homeless Veterans 	<u>Agency:</u> Los Angeles County Department of Health Services (DHS) <u>Role:</u> Intensive Case Management <u>Clients:</u> 40 slots	Full supportive services intensive case management to DHS residents. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
127 th Street 550 West 127th St., Los Angeles, CA Los Angeles County Services: 06/2018 to Present	<ul style="list-style-type: none"> ▪ Homeless Individuals or Families with a Serious Mental Disorder and/or Emotional Disturbance ▪ Frequent Users of Health and Mental Health Services ▪ Homeless Seniors, Individuals, Families ▪ Chronically Homeless 	<u>Agency:</u> Los Angeles County DHS <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 85; 100% PSH site	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Aria, 1532 Cambria Street, Los Angeles Los Angeles County Services: 04/2022 to Present	<ul style="list-style-type: none"> ▪ Homeless Individuals and Families with Serious Mental Illness and have been Incarcerated 	<u>Agency:</u> Los Angeles County Department of Health Services, Office of Diversion and Reentry (DHS ODR), Los Angeles County Department of Mental Health (DMH)	Full supportive services intensive case management to DHS ODR/DMH residents. Case management and ISPs, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative



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		<u>Role:</u> Intensive Case Management Lead Service Provider <u>Units:</u> 56; 100% PSH site	payee, substance use services, legal assistance, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Bell Creek 6958 Owensmouth Avenue, Los Angeles, Los Angeles County Services: 06/2022 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Individuals or Families ▪ Chronically Homeless 	<u>Agency:</u> Los Angeles County DHS <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 39 Family Affordable 41 PSH	Full supportive services intensive case management to DHS residents. Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Broadway Villas, 9413 S. Spring St., Los Angeles, CA Los Angeles County Services: 09/2014 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Seniors ▪ Chronically Homeless Seniors 	<u>Agency:</u> Los Angeles County DHS <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 33 Senior Affordable 16 PSH	Full supportive services intensive case management to DHS residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Cielo Azul 38040 27th Street East, Palmdale, CA Los Angeles County Services: 10/2008 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Affordable Housing Program <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 80 SN Seniors	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Courson Arts Colony East and West 939 East Ave Q12, Palmdale, CA Los Angeles County	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Households ▪ Chronically Homeless 	<u>Agency:</u> Los Angeles County DHS <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 100 Family Affordable 60 PSH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.



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Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
Services: 06/2019 to Present			
El Segundo 535-611 West El Segundo Blvd., Los Angeles, CA Los Angeles County Services: 06/2018 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Households ▪ Homeless Veterans ▪ Chronically Homeless 	<u>Agency:</u> Los Angeles County DHS; Los Angeles County DMH, Veterans Affairs <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 50 PSH 25 VASH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Florence, 1616 E. Florence Avenue, Los Angeles Los Angeles County Services: 04/2021 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Individuals or Families ▪ Chronically Homeless ▪ Homeless Individuals and Families with Serious Mental Illness and have been Incarcerated 	<u>Agency:</u> Los Angeles County DHS; Los Angeles County DMH, Los Angeles County DHS ODR <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 63 Family Affordable 54 PSH	Full supportive services intensive case management to DHS, DHS ODR, and DMH residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Hollenbeck Terrace, 610 S. St. Louis St., Los Angeles Los Angeles County Services: 11/2015 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Seniors ▪ Chronically Homeless Seniors 	<u>Agency:</u> Los Angeles County DHS <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 73 Senior Affordable 24 PSH	Full supportive services intensive case management to DHS residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
La Paz, 4269 Whittier Blvd., Los Angeles	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users 	<u>Agency:</u> Los Angeles County DHS, Los Angeles County DMH <u>Role:</u> Intensive Case Management	Full supportive services intensive case management to DHS and DMH residents. Resident service coordination, case management and ISPs, educational classes, green



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Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
Los Angeles County Services: 07/2021 to Present	of Health and Mental Health Services <ul style="list-style-type: none"> ▪ Homeless Individuals or Families ▪ Chronically Homeless 	Lead Service Provider Resident Service Coordination <u>Units:</u> 41 PSH – 100% PSH	education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Las Ventanas, 1795 Long Beach Blvd., Long Beach Los Angeles County Services: 02/2021 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Individuals or Families ▪ Chronically Homeless. 	<u>Agency:</u> Los Angeles County DHS <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 87 Family Affordable 15 PSH	Full supportive services intensive case management to DHS residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Metro at Western 3671 S. Western Avenue Los Angeles, CA Los Angeles County Services: 06/2019 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Veterans ▪ Homeless Non-VA Eligible Veterans 	<u>Agency:</u> Los Angeles County DHS; Veterans Affairs <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 17 Family Affordable 2 PSH (Non-VA eligible Vets) 14 VASH	Full supportive services intensive case management to DHS Non-VA eligible veteran residents. Resident service coordination, case management, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to VA, county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Montecito Terraces 14655 Blythe St.,	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users 	<u>Agency:</u> Los Angeles County DHS, Los Angeles County DMH <u>Role:</u> Intensive Case Management Lead Service Provider	Full supportive services intensive case management to DHS and DMH residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement,



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Panorama City, CA Los Angeles County Services: 11/2011 to Present	of Health and Mental Health Services	Resident Service Coordination <u>Units:</u> 88 Senior Affordable 10 PSH	life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Puesta del Sol (Whittier Downey Southeast) 4200-4224 Whittier Blvd., Los Angeles, CA Los Angeles County Services: 11/2019 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Individuals and Families with Serious Mental Illness and have been Incarcerated ▪ Homeless Families ▪ Chronically Homeless 	<u>Agency:</u> Los Angeles County DHS; Los Angeles County DMH, Los Angeles County DHS ODR <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 36 Family Affordable 35 PSH	Full supportive services intensive case management to DHS and DMH residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Regency Court 720 Fifth Avenue Ct., Monrovia, CA Los Angeles County Services: 1/2001 to Present	<ul style="list-style-type: none"> ▪ Special Needs Disabled Individuals or Seniors ▪ At Risk of Homelessness 	<u>Agency:</u> Los Angeles County Community Development Commission <u>Role:</u> Resident Service Coordination <u>Units:</u> 59 Senior Affordable 56 At Risk Senior and Disabled	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Sylmar Court 12415 N. San Fernando Rd., Sylmar, CA Los Angeles County Services: 11/2017 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Individuals or Families ▪ Chronically Homeless ▪ Homeless Youth (TAY) 	<u>Agency:</u> Los Angeles County DHS, Los Angeles County DMH <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 76 Family Affordable 25 PSH	Full supportive services intensive case management to DHS and DMH residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, childcare,



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			attendant care, adult date care, substance abuse and linkages to mainstream resources.
Terracina 1226 Imperial Hwy., Los Angeles, CA Los Angeles County Services: 9/2014 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Homeless TAY 	<u>Agency:</u> Los Angeles County DMH <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 57 Family Affordable 15 PSH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Monterey County			
Moon Gate Plaza, 21 Soledad Street, Salinas, CA Monterey County Services: 12/2019 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Seniors ▪ Chronically Homeless 	<u>Agency:</u> Mid-Pen <u>Role:</u> Intensive Case Management <u>Units:</u> 68 SN SRO 20 PSH WPC	Full supportive services intensive case management to Whole Person Care (WPC) residents. Case management and ISPs, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, attendant care, adult date care, substance abuse and linkages to mainstream resources.
Orange County			
Alegre Apartments 3100 Visions, Irvine, CA Orange County Services: 10/2015 to Present	<ul style="list-style-type: none"> ▪ Frequent Users of Mental Health Services ▪ Homeless TAY ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Orange County Health Care Agency <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 89 Family Affordable 15 PSH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Fountain Valley Housing 16790 S. Harbor Blvd., Fountain Valley, CA Orange County	<ul style="list-style-type: none"> ▪ Homeless Veterans 	<u>Agency:</u> Orange County Health Care Agency, Veterans Administration <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 42 Family Affordable	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, Veterans Administration, employment and educational services



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Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
Services: 06/2022 to Present		8 PSH VASH	linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Placer County			
Main Street Plaza, 140 Main Street, Roseville, CA Placer County Services: 05/2021 to Present	<ul style="list-style-type: none"> ▪ Individuals with Mental Illness and/or Frequent Users of Mental Health Services ▪ Homeless Veterans 	<u>Agency:</u> Placer County Health Care Agency, Veterans Administration <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 36 Family Affordable 10 PSH 19 PSH VASH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Riverside County			
Ranch Dorado North 25105 J.F. Kennedy Dr., Moreno Valley, CA Riverside County Services: 11/2010 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Riverside County Behavioral Health Care Agency <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 56 Family Affordable 15 SN	Resident service coordination to all residents, including MHSA residents, to include case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
The Vineyards at Menifee 29930 Winter Hawk Rd., Menifee, CA Riverside County Services: 8/2012 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Riverside County Behavioral Health Care Agency <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 65 Senior Affordable 15 SN	Resident service coordination to all residents, including MHSA residents, to include case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Verbena Crossing 66950 Ironwood Dr., Desert Hot Springs, CA Riverside County Services: 5/2000 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Riverside County Behavioral Health Care Agency <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 81 Family Affordable 15 SN	Resident service coordination to all residents, including MHSA residents, to include case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.



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Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
Vintage at Snowberry 8426 Colorado Ave., Riverside, CA Riverside County Services: 10/2011 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Riverside County Behavioral Health Care Agency <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 219 Senior Affordable 15 PSH	Resident service coordination to all residents, including MHSA residents, to include case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Sacramento County			
HUD project based and tax credit housing, Sacramento Housing and Redevelopment Agency – 9 Communities plus Scattered Sites, 752 Units Sacramento County Services: 10/2010 to Present	<ul style="list-style-type: none"> ▪ Frail Elderly and Disabled Seniors ▪ At-Risk of Homelessness. 	<u>Agency:</u> Sacramento Housing and Redevelopment Agency <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 752 SN Seniors	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to veteran services and resources, mainstream resources, health care, dental care, substance abuse, and mental health services.
Ridgeway SRO 912-914 12th St., Sacramento, CA Sacramento County Services: 8/2014 to Present	<ul style="list-style-type: none"> ▪ Extremely Low Income ▪ At risk of homelessness ▪ Special Needs Disabilities 	<u>Agency:</u> Sacramento Housing and Redevelopment Agency <u>Role:</u> Resident Service Coordination <u>Units:</u> 21 SN SRO	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.



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Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
Shasta Hotel 1017 10th St., Sacramento, CA Sacramento County 78 Units Services: 1/2018 to Present	<ul style="list-style-type: none"> ▪ Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Individuals ▪ Chronically Homeless ▪ Homeless Seniors ▪ At-Risk of Homelessness 	<u>Agency:</u> Sacramento Housing and Redevelopment Agency <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 22 PSH Shelter + Care 58 SN PBV	Intensive Care Management services for 22 Shelter Plus Care homeless residents. Resident service coordination to all residents including case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
San Bernardino County			
Arrowhead Vista 24317 East 4th St., San Bernardino, CA San Bernardino County Services: 10/2014 to Present	<ul style="list-style-type: none"> ▪ Frequent Users of Health and Mental Health Services ▪ Individuals with Disabilities including Developmental Delay 	<u>Agency:</u> HUD <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 40 Special Needs, 100%	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Blue Mountain Senior Villas 22645 Grand Terrace Rd., Grand Terrace, CA San Bernardino County Services: 2/2015 to Present	<ul style="list-style-type: none"> ▪ Homeless Seniors 	<u>Agency:</u> Affordable Housing Program <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 95 Senior Affordable 24 SN Seniors	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Loma Linda Veteran's Village 25303 Van Leuven St., Loma Linda, CA San Bernardino County Services:	<ul style="list-style-type: none"> ▪ Mental Illness and/or Frequent Users of Health and Mental Health Services ▪ Homeless Veterans 	<u>Agency:</u> Veterans Affairs <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 36 Family Affordable 50 VASH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, employment and educational services linkages to veteran services and resources, mainstream resources, health care, dental care, substance abuse, and mental health services.



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Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
5/2019 to Present			
Vintage at Kendall 1095 Kendall Dr., San Bernardino, CA San Bernardino County Services: 3/2012 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> San Bernardino County Behavioral Health <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 158 Senior Low Income 20 PSH	Resident service coordination to all residents including MHSA residents to include case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
San Joaquin County			
Anchor Village 601 N. Hunter Street, Stockton, CA San Joaquin County Services: 5/2019 to Present	<ul style="list-style-type: none"> ▪ Frequent Users of Health and Mental Health Services ▪ Homeless Seniors ▪ Homeless Veterans ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Veterans Affairs, San Joaquin County Behavioral Health <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 25 SN Family 25 VASH	Resident service coordination to all residents including MHSA and VASH residents to include case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Santa Clara County			
HUD project based and tax credit housing, Santa Clara County Housing Authority – 29 Communities, 2,108 Units Santa Clara County Services: 10/2010 to Present	<ul style="list-style-type: none"> ▪ Homeless Individuals and Families ▪ Frequent Users of Health and Mental Health Services ▪ Homeless Veterans ▪ At-Risk of Homelessness. 	<u>Agency:</u> Santa Clara County Housing Authority <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 965 Family Affordable 1,143 Senior Affordable 15 Homeless Veteran VASH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, employment and educational services linkages to veteran services and resources, mainstream resources, health care, dental care, substance abuse, and mental health services.
Laurel Grove Family Apartments 298 Laurel Grove Lane,	<ul style="list-style-type: none"> ▪ Frequent Users of Health and Mental Health Services ▪ Homeless Veterans ▪ Homeless with Disabilities. 	<u>Agency:</u> Santa Clara County Housing Authority, Veterans Affairs, Santa Clara County Behavioral Health	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to VA, county mental health providers, employment and educational services linkages to mainstream resources,



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Project	Special Needs Population	Agency / Role / Clients or Units	Supportive Services
San Jose, CA Santa Clara County Services: 1/2019 to Present	<ul style="list-style-type: none"> ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 56 Family Affordable 15 PSH MHSA 5 PSH Developmental Delay 5 VASH	health care, dental care, substance abuse, and mental health services.
Monterey Gateway Apartments 6500 Monterey Road, Gilroy, CA Santa Clara County Services: 6/2020 Start	<ul style="list-style-type: none"> ▪ Homeless Seniors ▪ Chronically Homeless ▪ Individuals with Serious Mental Illness, and their Families, who are Homeless or At Risk of Homelessness 	<u>Agency:</u> Santa Clara County Behavioral Health <u>Role:</u> Lead Service Provider Resident Service Coordination <u>Units:</u> 37 Senior Affordable 37 PSH	Resident service coordination, case management, educational classes, mediation, and social events. Linkages to county mental health providers, employment and educational services linkages to mainstream resources, health care, dental care, substance abuse, and mental health services.
Sonoma County			
Sage Commons 80 College Avenue, Santa Rosa, CA Sonoma County Services: 01/2022 to Present	<ul style="list-style-type: none"> ▪ Chronically Homeless Individuals or Families with a Serious Mental Disorder and/or Emotional Disturbance 	<u>Agency:</u> Sonoma County Behavioral Health <u>Role:</u> Intensive Case Management Lead Service Provider Resident Service Coordination <u>Units:</u> 53 PSH, 100%	Full supportive services intensive case management to 100% PSH, NPLH residents. Resident service coordination, case management and ISPs, educational classes, green education, employment and training, housing outplacement, life skills, benefits assistance, peer advocacy, medication management, end of life counseling, info and referral, mediation, and social events. Linkages to county mental health providers, physical health care, representative payee, substance use services, legal assistance, attendant care, adult day care, substance abuse and linkages to mainstream resources.